What is the process for returning equipment and FNP licenses from a customer to a leasing company?

If a customer plans to return equipment together with licenses to a leasing company, multiple courses of action may apply, depending on the leasing company's current requirements. The license status will vary based on the specific scenario.

> **As it is not a FNP-to-FNP rehosting, we suggest opening a LIST ticket for the request**

1. The leasing company wants to have the licenses on the FNE server

Here we would recommend **adapting the organization** to the organization of the leasing company and then to do a **migration of the FNP licenses to the FNE server** registered/owned by the leasing company. The status of the FNE licenses would be active/deployed.

2. The leasing company currently does not need the licenses

In this case we would recommend **adapting the organization** to the organization of the leasing company and then **to return the FNP licenses**. The status of the FNP licenses would be active/deployed and with the next renewal, the expiration date would be prolonged to 31-Mar-2028. But for sure before this expiration or at the time of expiration, the licenses need to be converted to FNE.

3. You do not know what the leasing company prefers, you just know that the licenses shall be returned to the leasing company

Then we would recommend the **same action as in case 2.**

Revision #3
Created 2026-05-21 15:24:02 CEST by Ekaterina Nikitina
Updated 2026-05-21 16:12:32 CEST by Ekaterina Nikitina