How can I add the customer organization to my License Portal account

Subtopics:

- How to assign the organization of an entitlement ID to your user?
- How to find which sub-organization a license server is registered under?
- How can the organization be assigned to the user if the user has already a master organization from the same customer assigned to them?

How to assign the organization of an entitlement ID to your user?

> **Prerequisite**: you need a **valid entitlement ID** of an organization on hand.

Procedure:

1. Login to the license portal: https://license.advantest.com/
2. Go to tab “**License Management**”
3. Click on link “**Activation via entitlement (Simple Activation)**”
4. Click on button “**Entitlement not listed…**”.
5. Enter the entitlement ID of the organization you need to assign to your account and click on assign.
6. You can check the assignment via your profile: click on your name in the upper right corner.

> Note: the button "Entitlement not listed..." is also available on the Advanced Activation page, after selecting the license server.

How to find FNE server registration keys for a sub organization?

> **Prerequisite**: you need one **organization** of the customer organization assigned to your user.

> Note: Goal is to be able to select the FNE server for activation

> Note for customer users: the procedure below will not work for you as the entitlement IDs of other sub-organizations are abbreviated.

Procedure:

1. Login to the License Portal and go to tab "**License Management**" > click on link "**Entitlement overview**"
2. Select the appropriate customer **master organization**
3. On the next page, you can work on the table visible or you download the Excel file and add filter on the columns.
4. In the column for the license server enter as filter text the **hostname of the FNE server** .
5. Enter in column entitlement as filter text "**Registration**". You will get the entitlement ID of the registration key, the FNE server has been registered to. Copy the entitlement ID.
6. Click on your username in the upper right corner.
7. Click on button "**Organization not listed...**".
8. Enter the entitlement ID you have copied.
9. You will get a message that the organization has been assigned to you.

   > Note: It is possible that the ***organization will not be visible on the page, but it is available***. This is a small known bug. When you leave the page and return to it, it will be visible.
10. Go back to tab "**License Management**" > click on link "**Simple Activation**" and go through the process and check, if the FNE server is visible.

How can the organization be assigned to the user if the user has already a master organization from the same customer assigned to them?

> **Prerequisite**: you need one **organization** of the customer organization assigned to your user.

> Note for customer users: the procedure below will not work for you as the entitlement IDs of other sub-organizations are abbreviated.

Procedure:

1. Login to the License Portal and go to tab "**License Management**" > click on link "**Entitlement overview**"
2. Select the appropriate customer **master organization**
3. On the next page, you can work on the table visible or you download the Excel file and add filter on the columns.
4. In the column for the organization filter for the organization you are looking for.
5. When the organization is found, copy one of the available entitlement IDs from the entitlement column.
6. Click on your username in the upper right corner.
7. Click on button "**Organization not listed...**".
8. Enter the entitlement ID you have copied.
9. You will get a message that the organization has been assigned to you.

   > Note: It is possible that the ***organization will not be visible on the page, but it is available***. This is a small known bug. When you leave the page and return to it, it will be visible.

Revision #9
Created 2025-10-15 09:53:10 CEST by Ekaterina Nikitina

Updated 2026-09-30 11:15:32 CEST by Ekaterina Nikitina