How can I remove customer organizations which I do not need anymore

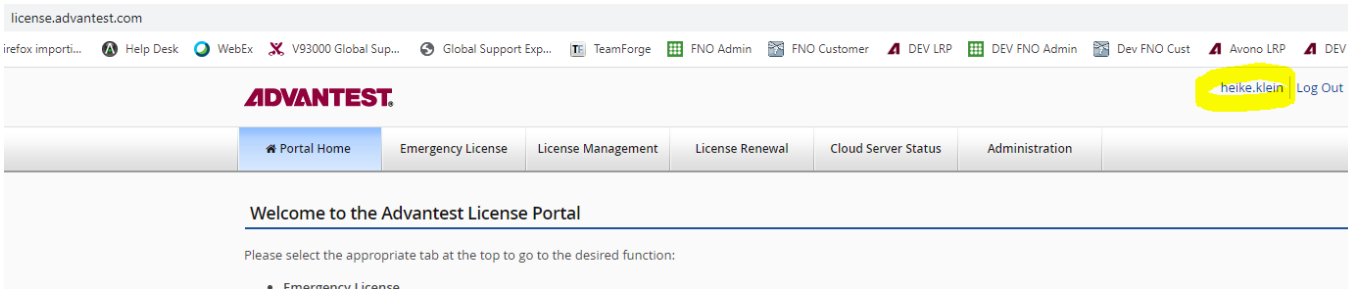
If your responsibility changes you probably also need to adapt the organization assignment of your license portal user account.

If you need to **add organizations**, you can follow the description: How can I add the customer organization to my License Portal account

If you need to **remove** organizations, follow the procedure:

1. Login to the license portal: https://license.advantest.com/

2. Click on your name in the upper right corner of the license portal. Example here for user heike.klein - see the yellow circle at the upper right corner:



3. You will get a new page with your user name, email address and a roles overview. Under the roles overview you can see the list of organizations assigned to you.

4. For each organization there is a line with the button "**Remove**", which enables you to remove an organization. **Please use this button with care**: the organization is removed directly without any confirmation. Please remove only organizations to which you are sure that you do not need them anymore. If you have removed an organization by mistake you can add it again when you have an entitlement ID of that organization on hand: see How can I add the customer organization to my License Portal account

---

Revision #2
Created 2025-10-15 09:53:10 CEST by Ekaterina Nikitina
Updated 2025-10-15 10:14:03 CEST by Ekaterina Nikitina